



aerosoft™

To:
Aerosoft GmbH
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Template Revocation Form (If you intend to revoke the contract, please fill-out this form and return to us)

I We hereby cancel the concluded contract
by me us
regarding the purchase of the following goods:

/performance of the following service:

Ordered on:

/Received on:

Customer number²:

Order number²:

Consumer Name(s):

Address of Consumer(s):

House nummer and Street:

Postcode:

Post Town:

Country:

Date:

Please insert your phone number or email-adress for further questions:

¹ Please mark applicable

² no mandatory field

15. Revocation Right

Consumers (cf. 1.2.) shall have a revocation right pursuant to the following provisions:

Instructions on Revocation Right to Cancel

You may revoke your contractual statement within fourteen days without having to provide a reason.

The revocation deadline shall be fourteen days starting on the day you or a third-party determined by you, who is not the carrier, have taken possession of the final goods.

For exercising your revocation right you have to notify us

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via an explicit statement (e.g. letter via postal service, fax or email) regarding your decision to revoke the contract. You can use the attached revocation template for this purpose, which, is however not compulsory.

You may also fill-out and submit the revocation template or another explicit statement electronically on our website. You will receive an immediate confirmation (e.g. via email) regarding receipt of your revocation if you exercise this option.

Dispatching of the revocation notification before the revocation period expires shall suffice to meet the revocation deadline.

Consequences of Revocation

If you revoke this contract, we shall be obligated to refund all payments that we received from you, including shipping costs (except for costs that resulted from you opting for another way of shipment than the cheapest standard delivery offered by us), immediately and by no later than fourteen days from the day that we received your contract revocation notice. We will use the same payment method for this refund that you used for the original transaction, unless we have stipulated a deviating method with you. This refund shall under no circumstances be subject to charges for you. We can withhold the refund until we receive the goods back or until you have provided proof that you shipped the goods back; depending on which occurred earlier.

You shall be obligated to immediately send back or hand-over the goods, and by no later than within fourteen days, from the day you notified us of the contract revocation. You meet the deadline by sending the goods prior to expiry of fourteen days. You shall bear the direct costs for sending the goods back. You are only obligated to reimburse a loss of value of the

goods if this loss of value arose because you handled the goods in a manner that was not necessary to test function, features and functionality of the goods.

- End of revocation notification -

Exclusion of Revocation Right

The revocation right shall be excluded for delivery of goods

- that are not pre-assembled and where an individual selection or determination by the consumer is crucial for their manufacturing or that are obviously made to accommodate personal customer needs or that degenerate fast or where their best before date might expire fast,
- if the goods were inseparably combined with other goods due to their nature
- regarding delivery of audio and video recordings or computer software in sealed packaging, if the sealing was removed after delivery,
- if the goods are newspapers, magazines or glossies with the exception of subscription services.

Please avoid damages or contamination. Please return the goods in their original packaging including all equipment and packaging parts to us. Use a protective secondary packaging, if applicable. If you no longer possess the original packaging, please ensure with appropriate packaging sufficient protection against transport damages in order to avoid damage claims due to insufficient packaging. Please be aware that the aforementioned modalities are not a requirement for validly exercising your revocation right.

Please be aware that in the event of purchasing software-downloads, your revocation right shall cease if Aerosoft started its contract performance (therefore with the start of the download). In this context, your explicit consent is obtained during the order process that Aerosoft shall be entitled to start its contractual performance prior to the expiry of the revocation period and that you are aware that you waive your revocation right by consenting to the start of the contractual performance.